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FAX TRANSMITTAL

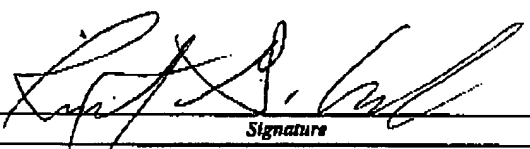
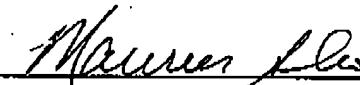
DATE: December 7, 2005
TO: Commissioner for Patents
FAX NO.: 571-273-8300
FROM: Robert G. Crouch
RE: Applicant: Rupe, et al.
Application No. 09/923,984
Filing Date: 8/7/2001
Group Art Unit: 2642
Confirmation No. 3566
Examiner: Karen L. Le

Please see the attached Amendment and Response for filing.

Thank you.

If you do not receive 13 pages in this transmission, including this cover sheet, please contact Maureen Sileo at 720-562-5510.

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AMENDMENT TRANSMITTAL LETTER (Large Entity)					Docket No. 1732(42059-01170)	
Applicant(s): RUPE, et al.						
Application No. 09/923,984	Filing Date AUGUST 7, 2001	Examiner KAREN L. LE	Customer No. 25231	Group Art Unit 2642	Confirmation No. 3566	
Invention: "METHOD AND SYSTEM FOR CALL QUEUING AND CUSTOMER APPLICATION INTERACTION"						
COMMISSIONER FOR PATENTS:						
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.						
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	11 -	20 =	0	x \$18.00	\$0.00	
INDEP. CLAIMS	2 -	3 =	0	x \$86.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1419 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.						
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.						
 Signature			Dated: DECEMBER 7, 2005			
Robert G. Crouch Registration No. 34,806 MARSH FISCHMANN & BREYFOGLE LLP 3151 S. Vaughn Way, Suite 411 Aurora, Colorado 80014 (720) 562-5506			<div style="border: 1px solid black; padding: 5px;"> I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on December 7, 2005 (Date)  Signature of Person Mailing Correspondence MAUREEN SILEO Typed or Printed Name of Person Mailing Correspondence </div>			
CC:						

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

RUPE et al.

Serial No.: 09/923,984

Filed: August 7, 2001

Atty. File No.: 1732 (42059-01170)

Confirmation No.: 3566

For: "METHOD AND SYSTEM FOR CALL
QUEUEING AND CUSTOMER
APPLICATION INTERACTION"

) Group Art Unit: 2642

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) Examiner: Le, Karen L.

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AFTER FINAL

<p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being transmitted via facsimile to the U.S. Patent and Trademark Office on December 7, 2005.</p> <p style="text-align: center;">MARSH FISCHMANN & BREYFOGLE, LLP</p> <p>BY: <u><i>Maureen Sileo</i></u> MAUREEN SILEO</p>

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AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Mail Stop: AF

Dear Madam:

Applicants submit this Amendment and Response to address the Final Office Action having a mailing date of October 7, 2005. Based on the amendments and remarks presented below, reconsideration and further examination are requested.

Although the Applicants believe that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows: